Availability and performance of interfaces 2019 Q4

PSD2 OpenAPI (dedicated interface)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP	Avg. resp. time (CBPII)	Error response rate
99.999999%	212ms	908ms	n/a	0.07%

Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
99,7%	1081ms	1113ms	n/a	0.03%

Legend

- Uptime - uptime per day for all interfaces
- Average response time - daily average time (in ms) taken per request
- Error response rate - API GW error messages / number of requests